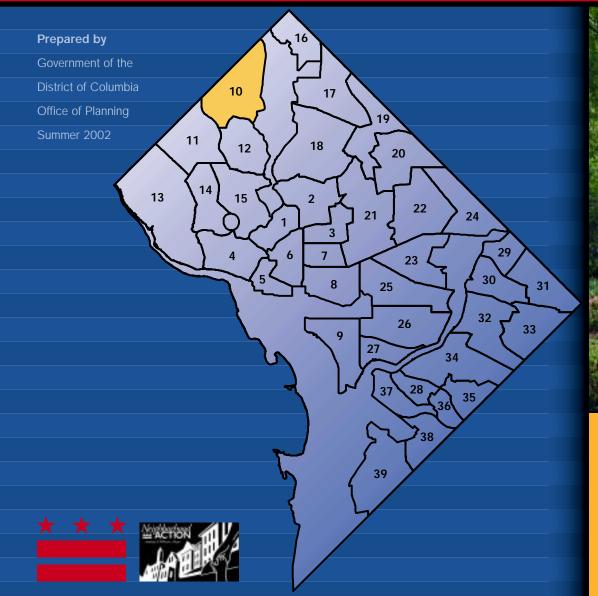
Neighborhood Cluster

10

District of Columbia Strategic Neighborhood Action Plan





Barnaby Woods Chevy Chase Hawthorne

Acknowledgments

The following people and groups deserve special recognition for the time they dedicated to developing this plan for Cluster 10: Advisory Neighborhood Commission 3G

Chevy Chase Citizens Association

Cluster 10 Neighborhood Steering Committee

Historic Chevy Chase DC

Residents of Barnaby Woods, Chevy Chase, and Hawthorne

Claudia Canepa, Junior Planner, Office of Planning

Phil Heinrich, Program Manager, Office of the Chief Technology Officer

Cover: Typical neighborhood street in

Chevy Chase

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Letter From the Mayor



Dear Resident,

I am very proud to present the Strategic Neighborhood Action Plan (SNAP) for your Neighborhood Cluster. I personally want to congratulate all the citizens, the citizen and civic associations, the faith community, the Advisory Neighborhood Commissioners, the businesses, and others that helped shape this plan.

I have personally reviewed these plans and am struck by the tremendous amount of work, thought, and commitment that went into their preparation. I value these SNAPs as a way to communicate directly with you, the residents and stakeholders of this marvelous city.

What began at the city-wide level with the first and second Citizen Summits in 1999 and 2001 has been expanded at the neighborhood level through the Neighborhood Planning, Neighborhood Service, and Neighborhood Outreach efforts—all part of the overall Neighborhood *Action* program. Through this triad, I have heard your concerns and priorities directly and have taken measures to respond.

This Strategic Neighborhood Action Plan is not just words on paper. Every agency in my administration has reviewed these plans to see how they might contribute to advancing the priorities and objectives you outlined here. As you know, this was a tough budget year. I instructed agencies to preserve their commitments to addressing your priorities, as they assessed how and where to trim their budgets. What's more, additional funding was provided to specifically accomplish a number of important neighborhood priorities articulated through the SNAPs across the city. This approach includes funding to install an additional 600 litter cans across the city; hire an additional Fire Inspector for every Ward; add another staff person under the Clean City Administrator, who will further the goal of neighborhood cleanliness; hire additional Historic Preservation staff to review projects in historic areas; and more. While not every priority was met, such changes signal tangible evidence of my belief that the business of government starts with the business of the people.

This SNAP document is a first of its kind. It is the first time a major city has coordinated a plan with every neighborhood in the city in a single year. It is the first product of many that will provide citizens with a record of how this government will directly respond to your priorities.

I am excited about this SNAP document and about what it signals for the future of our neighborhoods and our city. I look forward to working with you, my agencies, and other stakeholders to implement the many significant priorities you have identified here. Congratulations, and now the work begins.

Sincerely,

Anthony A. Williams

Mayor

Dear Resident,

Enclosed is your Neighborhood Cluster's Strategic Neighborhood Action Plan (SNAP). I want to personally thank all who contributed to developing this plan and congratulate them for their hard work. Many in your neighborhood devoted considerable time identifying strategies to improve the quality of life in your neighborhood. This effort has helped us—the District government—better partner with you to make concrete improvements in our communities.

Your SNAP is a new kind of "plan for action" because it will not simply sit on a shelf. It is a document that lists key commitments by agencies and includes a timeline for implementation. It is a document whereby the commitments will be tracked by the Mayor's Office of Neighborhood *Action* to ensure that they are

followed through to completion. It is an action plan and a foundation of our city's budget.

With the same level of deep commitment in developing this plan, I urge you—neighborhood groups, the faith community, businesses, nonprofits, Advisory Neighborhood Commissioners, and others—to help implement the remaining actions. While I know many of you have been active in your neighborhoods for years, implementing specific actions in this plan will help unite government and citizen efforts through its goal of addressing specific priorities identified by your neighbors.

Our work with you in your neighborhoods has just begun! Your Neighborhood Planner, Robert Collins, who helped develop this SNAP, will continue to work with you and the District's Department of Transportation (DDOT) on the Ward 3 Traffic

Policy Committee. He will also help initiate a Building and Land Regulation Task Force for Ward 3, as part of the Neighborhood *Action* Team.

I look forward to our continued work with you in your Neighborhood Cluster. Thank you and congratulations once again for all your hard work and dedication in developing this SNAP.

Sincerely,

Andrew A. Altman
Director, Office of Planning

Letter From the Director





Neighborhood Action

Three years ago, Mayor Williams's administration developed a new framework for how the District government would work together with citizens and other partners to make good decisions and to improve our city. This framework was the start of Neighborhood Action. The mission of Neighborhood Action is to empower citizens to improve their communities by mobilizing and coordinating the resources of government, businesses, nonprofits, the faith community, neighborhood leaders, and the citizens themselves. Neighborhood Action has held four Citizen Summits: one in November 1999, a follow-up in January 2000, one in October 2001, and another in December 2001. There were also two Youth Summits to hear from our younger residents. At those public forums, citizens shared their priorities for the city, which helped redefine our District government's priorities at the city-wide level.

It was also realized, however, that there was much work to be done at the neighborhood level. As part of

Neighborhood Action, the Neighborhood Action Triangle was created three neighborhood initiatives aimed to identify and then solve neighborhood-specific issues. They are the Neighborhood Service Initiative, the Neighborhood Outreach Program, and the Neighborhood Planning Initiative. Neighborhood Service addresses recurring service delivery problems that require the coordinated involvement of more than one agency. Neighborhood Outreach holds public meetings, town halls, "coffee with the Mayor," and other meetings to ensure that this administration stays connected to neighborhood issues. Neighborhood Planning has been working with citizens to identify top priority issues and to develop Strategic Neighborhood Action Plans (SNAPs) for each of the 39 Neighborhood Clusters in the city.

Strategic Neighborhood Action Plan

This document is the SNAP for your Neighborhood Cluster. Citizens, citizen groups, businesses, the faith community, Advisory Neighborhood Commissioners, and others helped develop this plan with the Neighborhood Planning Initiative located in the DC Office of Planning (OP).

The SNAP is part of Neighborhood *Action*, which is Mayor Williams's initiative to reengage citizens in the governance of their city and to establish a vision, priorities, and action for your Neighborhood Cluster. For the first time in the District, the SNAP provides residents a process to articulate and begin addressing many of the neighborhoods' most pressing challenges. The government of the District of Columbia used the SNAP to inform and guide decisions on the

Neighborhood Planning

Neighborhood Service

FY2002 and 2003 city

budget.

Neighborhood Outreach

Introduction

CHAPTER 1 INTRODUCTION

Unlike the long-range goals of the Comprehensive Plan, the SNAP identifies near-term (i.e., goals for a 2year period). Through a series of community workshops and steering committee meetings, community stakeholders identified the following priority areas of the Cluster 10 SNAP: Commercial Retail Areas and Commercial Streetscape, plus Environment and Trees. Those two priorities and the actions recommended to address them reinforce several community concerns identified in the Ward 3 plan. Progress on each action committed to by a District agency will be tracked through annual status reports by the Office of Neighborhood Action.

Although the SNAP is an independent planning document not tied to the Comprehensive Plan, it could inform residents about how the Comprehensive Plan is updated in the future. Currently, the Mayor and Council are appointing a Comprehensive Planning Task Force representing a broad cross-section of stakeholders to work

with the Office of Planning as it undertakes a review of the current plan and planning process.

The Comprehensive Plan

Throughout the SNAP process, residents asked, "How do Strategic Neighborhood Action Plans relate to the Comprehensive Plan?" While both documents outline a vision for neighborhoods and include concrete and identifiable goals for your community, there are differences in how they are used by District agencies and what the immediacy is of their effect on your neighborhood.

The Comprehensive Plan for the National Capital is a long-range (20 years) general policy document that provides overall guidance for the future planning and development of Washington, DC. District agencies use this document as a guide to ensure that their actions reinforce the long-term goals of the city. The Comprehensive Plan was first proposed by the Mayor and adopted by the Council in 1984 and 1985, respectively.

Amendments to the plan are proposed by the Mayor and approved by the Council every 4 years. The plan has been amended in 1989, 1994, and 1998. The plan includes both local and Federal elements and is the only planning document mandated by the Home Rule Act. There are 10 local elements, which together are usually referred to as the "District of Columbia Comprehensive Plan": General Provisions, Economic Development, Housing, Environmental Protection, Transportation, Public Facilities, Urban Design, Downtown Plan, Human Services, and Land Use.

The Ward 3 plan is one part of the goals for the Comprehensive Plan. It establishes a vision for Ward 3 over 5 years (1999–2004) and highlights nine areas of focus. Major themes for all Ward 3 neighborhoods include the following: protecting residential neighborhoods, controlling redevelopment, preserving and promoting cultural and natural amenities, preserving the historic character, and sharing the burden of city-wide issues.

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As your Neighborhood Planner, my job has been to guide residents and stakeholders of Cluster 10 through the neighborhood planning process. The goal of this process was to facilitate a citizen-driven effort to identify neighborhood priorities to help guide District agencies, nonprofits, and others to improve the quality of life in your neighborhood. Together, we have produced your first Strategic Neighborhood Action Plan (SNAP). This effort has truly been a monumental achievement!

This task has not been easy considering the complexity of your priority issues. Cluster 10, like most of Ward 3, is dealing with difficult issues that don't have quick fixes. Those issues include traffic congestion, government accountability, and development controls. Many of you feel that the District has long neglected those issues, that it does not have proper enforcement mechanisms, and that it has not had the proper resources to deal with them effectively. This document clearly articulates such issues

and will help all of us to begin to develop a plan of action for addressing many of them.

Historically, I know that many of you have taken the initiative to begin the changes and not wait for the government to try to fix the issues. This effort also applies to the SNAP, because you have not waited for this document to be published before taking on those tough issues. For example, one of the top priorities for Cluster 10 is Traffic Management and Parking Enforcement. Starting last summer, following the Mayor's Ward 3 Traffic Summit (which was spearheaded by ANC 3G), citizens requested that the District's Department of Transportation (DDOT) and the Metropolitan Police Department (MPD) form a Ward 3 Traffic Policy Committee. That Committee was charged with working on the many transportation-related issues in Ward 3 and improving communication channels between the city government and the citizens. The committee has proven to be very useful, and it is largely through your hard work that things are changing.

Finally, I would like to recognize the tremendous commitment and dedication of those people who participated in this planning process. Cluster 10 is fortunate to have so many energetic, concerned citizens. Your fellow citizens and neighbors should be proud of the plan that you helped create. I look forward to continuing to work with you and your community as we implement the actions outlined in this plan and achieve the vision for safe, livable, and vibrant neighborhoods throughout the District of Columbia.

To better understand what makes your Neighborhood Cluster unique, the following sections describe both the positive and negative conditions found in your communities, including physical characteristics, demographics, and recent activity in your neighborhood.

Robert Collins

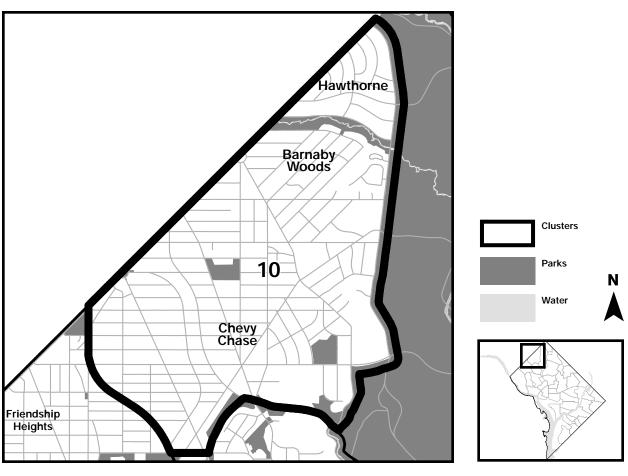
Neighborhood Planner, Cluster 10

State of the Cluster

2

CHAPTER 2 STATE OF THE CLUSTER

Cluster 10: Chevy Chase, Barnaby Woods, Hawthorne



Cluster 10 Neighborhoods

This document is the first SNAP developed for Neighborhood Cluster 10. Your Neighborhood Cluster is shown on the adjacent map and is bounded by Rock Creek Park on the east, the District-Maryland line on the north, Reno Road on the west, and Broad Branch and Broad Branch Road on the south. It includes the following neighborhoods:

- ➤ Barnaby Woods
- ➤ Chevy Chase
- > Hawthorne

These three neighborhoods developed this SNAP with the help of your Neighborhood Planner, Robert Collins.

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Physical Characteristics and Assets

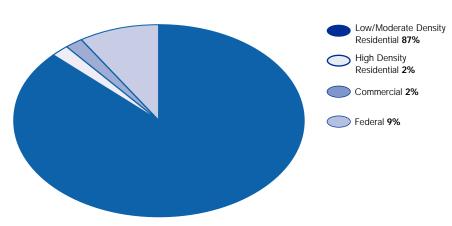
Cluster 10 is defined by its attractive tree-lined streets, stable neighborhoods, and proximity to open space. It comprises the neighborhoods located in the upper eastern portion of Ward 3 and the upper western portion of Ward 4.

From a historical perspective, the neighborhoods of Cluster 10 developed as the city began expanding out along principal routes such as Connecticut Avenue. In the 1890s, two U.S. Senators acquired much of the land that is today's Chevy Chase and agreed to extend Connecticut Avenue into Maryland. The Chevy Chase Land Company was born, and the Connecticut Avenue streetcar lines brought willing buyers to the new community. By 1930, most of the

Chevy Chase area had been developed and looked very similar to the way it looks today.

Today, Cluster 10 is predominately residential, composed primarily of single family detached houses. The Cluster also offers mid-rise apartment homes along portions of Connecticut Avenue. The main commercial area for the Cluster runs along Connecticut Avenue from Livingston Road to Chevy Chase Circle. The commercial area is one of the most diverse neighborhood-serving commercial areas in the city and includes a grocery store, a community center, a library, a post office, and numerous small shops and restaurants. A breakout of the types and corresponding percentages of land uses for this Cluster is shown on the adjacent pie chart.





Source: Zoning Data contained in the Central DC GIS Database maintained by DC Office of the Chief Technology Officer, as of April 2002

A storefront in the Chevy Chase commercial area along Connecticut Avenue



CHAPTER 2 STATE OF THE CLUSTER

Rock Creek Park



Lafayette Elementary School



Key assets and features of Cluster 10 include the following:

- Neighborhoods offer sound housing stock and a strong real estate market.
- The direct access to Rock Creek Park offers a wide variety of recreational opportunities.
- The Cluster has easy accessibility to downtown DC and Montgomery County, Maryland, via Connecticut Avenue.
- The Cluster is home to Lafayette School, which is one of the region's best public elementary schools (according to test scores).

- The Chevy Chase commercial area along Connecticut Avenue offers a variety of neighborhood-serving businesses and hosts a variety of community services and institutions.
- Neighbors throughout Cluster 10 participate in a Neighborhood Watch program to help police combat area crime.
- The Lafayette School has an annual fair each spring.
- Most of the Cluster is served by the active Chevy Chase Citizens Association.

Demographics

Cluster 10 has approximately 11,600 residents, representing about 2% of the District's population. Racially, White residents make up the majority of residents in this Cluster (82%), while African Americans account for 10% of the population, which is the highest percentage of any Cluster in Ward 3. The Cluster's median household income (\$102,656) is almost double the median income for this Cluster in 1990. The adjacent chart provides some basic information about your neighborhood, such as age, race and ethnicity, and family income for 2000. It also shows data for 1990, which allows you to see how your Cluster has changed. To learn more about other demographics, you may obtain a copy of your Cluster 10 Databook by contacting the DC Office of Planning at 202-442-7600.

	Cluster 10: 1990	Cluster 10: 2000	City-wide: 2000
Population	11,510	11,637	572,059
Age			
Under 18 Years	19%	21%	20%
Between 18 and 65 Years	61%	62%	68%
Over 65 Years	20%	17%	12%
Race and Ethnicity			
African American	9%	10%	60%
White	86%	82%	31%
Hispanic ¹	4%	5%	8%
Income			
Median Household Income ²	\$65,320	\$102,656³	\$43,001³
Education			
High School Graduates	95%	Data not yet available	78%
College Graduates	69%	Data not yet available	39%
Housing			
Occupied Housing Units	4,839 units	4,914 units	248,338 units
Percentage of Housing Units			
Owner-Occupied	69%	72%	41%

Source: U.S. Census Bureau, 1990 and 2000 data.

^{1.} People of Hispanic origin may be of any race.

Median income is the income level at which half of the households earn more and half earn less. It is literally the income that is in the middle.

^{3.} Claritas, Inc., 1998 data.

CHAPTER 2 STATE OF THE CLUSTER

Recent Neighborhood Activity

Included below are both public and private activities that have occurred over the past few years in Cluster 10. While the Cluster's neighborhoods remain strong and stable, many of the activities listed have prompted discussion among residents, developers, businesses, institutions, and the government.

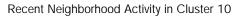
The following is a list of recent activities:

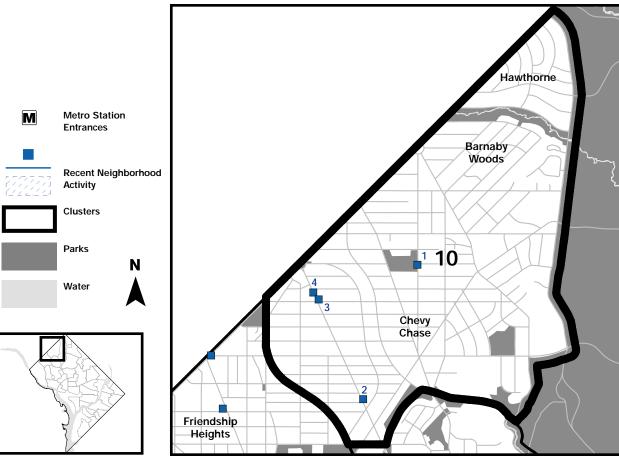
- A \$1.8 million renovation of the Chevy Chase Community Center by the Department of Parks and Recreation (DPR).
- DPR's recent renovation of the Lafayette Recreation Center fields.
- The Avalon Theater Project, which continues to make progress in its attempt to reopen the historic Avalon Theater as a vibrant film and arts center.
- A proposed Sunrise Assisted Living Facility on Connecticut Avenue.

The Recent Neighborhood Activity map on the following page depicts the key activities in your Cluster.

Chevy Chase Community Center







- 1. Lafayette Recreation Center
- 2. Sunrise Assisted Living Facility
- 3. Chevy Chase Community Center
- 4. Avalon Theater



Citizen-Driven Process

The commitment of Neighborhood *Action* is to engage citizens in the governance of their city and to align government priorities with citizens' priorities. Following the tradition of the Citizen Summit, the Neighborhood Planning Initiative has citizen engagement at the core of its mission. As such, the process for developing your SNAP was built around a fourphase, citizen-driven process: (1) Start Up, (2) Visioning and Identifying Essential Ingredients, (3) Action Planning, and (4) Validation.

The hard work began in phase two, when a Visioning and Identifying Essential Ingredients Workshop was held in each Neighborhood Cluster between January and June 2001. At this workshop, citizens were asked to create a list of essential ingredients for their Cluster. Essential ingredients are characteristics vital to making a neighborhood a place where people and families can live and thrive.

Your Cluster worked with Cluster 12 to identify and rank the following 12 essential ingredients as vital for a livable community:

- Government Accountability and Residential Development Controls
- Traffic Management and Parking Enforcement
- 3. Commercial Retail Areas and Commercial Streetscape
- 4. Environment and Trees
- 5. Partnership With UDC
- Other DC Facilities: Libraries, Parks, and Recreation Centers
- 7. Public Schools
- 8. Transportation Infrastructure
- Quality of Life and Public Participation
- 10. Senior Services
- 11. Public Safety
- 12. Public Transportation

Cluster Priorities

Participants from Clusters 10 and 12 were then asked to identify three priority essential ingredients that would be the focus of additional action planning. For FY2002 and FY2003, they agreed on the following priority ingredients:

- Commercial Retail Areas and Commercial Streetscape
- ➤ Environment and Trees
- Partnership with the University of the District of Columbia (UDC)

Next, residents were invited to participate in a series of Action Planning meetings to identify specific actions for addressing their priorities. During this extensive exercise, participants were challenged to think strategically about the necessary steps and the specific locations to begin addressing the priorities. With the detailed priorities, objectives, actions, and locations, the SNAP served as a tool for District agencies in preparing their FY2003 budgets.

Developing Your SNAP

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CHAPTER 3 DEVELOPING YOUR SNAP

How We Involved You

Phase I: Start Up

- Conducted informal consultations with neighborhood leaders and hosted three community meetings with the Neighborhood Service Coordinator to introduce the SNAP process to the greater community. Overall, approximately 120 people were consulted throughout Ward 3.
- Recruited and formed a Cluster 10 Neighborhood Steering Committee.
 A Neighborhood Steering Committee meeting was held on April 2, 2001, where it was decided that Clusters 10 and 12 would work together because of low initial citizen involvement and common issues relating to Connecticut Avenue. A second meeting was held on April 30, 2001.

Phase II: Visioning and Identifying Essential Ingredients

 Convened a Neighborhood Cluster Workshop on May 19, 2001, at the University of the District of Columbia to identify the essential ingredients for a healthy neighborhood and to establish priorities.

Phase III: Action Planning

 Organized Action Planning Work Sessions from June to August 2001 to develop preliminary action plans for the top 3 priorities identified at the workshop. An e-mail user group was also established to share information.

Phase IV: Validation

 Hosted a final Neighborhood Cluster Steering Committee meeting to review and validate the draft plan in late August 2001. The final draft was also sent out to members of the entire e-mail user group, who were asked to review, comment, and validate by mid-September 2001.

Community Outreach

- Announced and publicized SNAP related meetings and a workshop using a variety of outreach methods including an announcement at ANC and citizen association meetings, posted flyers, newspaper ads, and e-mail notification.
- More than 70 citizens participated in the planning process from Clusters 10 and 12.

District agencies then reviewed the neighborhood priorities as they reviewed their FY2002 budget and developed their proposed FY2003 budget. Beginning in October 2001, more than 40 agencies reviewed recommended actions and developed responses to address neighborhood priorities. Although resources are limited, agencies used neighborhood priorities as one of the inputs to help define what they should do next year, how they should be doing it, and where they should begin.

Further, when District agencies were asked to reduce their FY2003 budgets because of funding shortfalls, the Mayor and his administration emphasized that existing commitments to SNAP priorities remain untouched. Last, in a review of your SNAP and others across the city, additional funding was provided to certain agencies that needed more assistance to address neighborhood

priorities. For example, more funding was dedicated to city-wide issues such as the following:

- Install an additional 600 litter cans across the city.
- Hire an additional Fire Inspector for every Ward.
- Hire an additional staff person who will be under the Clean City Administrator and who will further the goal of neighborhood cleanliness.
- Hire additional Historic Preservation staff members to review projects in historic areas, and more.

These and other items were included in Mayor Williams's draft FY2003 budget that was submitted to the Council of the District of Columbia to consider as it reviewed and revised the budget. Now that the Council has approved the final FY2003 budget, the commitments to your neighborhoods are firm.

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Agency Commitment Highlights

In Cluster 10, some of the key actions that concerned citizens most received the following agency commitments:

Address Traffic and Transportation

- District Department of Transportation (DDOT) is planning to conduct a traffic study of the Connecticut Avenue corridor and will work with the ANCs along the corridor to develop a scope of work and boundaries of the study.
- DDOT, in partnership with Howard University, is developing criteria to be used for implementing trafficcalming measures. DDOT will then work with the community to develop a plan and to implement traffic-calming measures.
- DDOT will be developing a District-wide Bicycle Plan.

Strengthen Residential Development Controls

- A Ward 3 Building and Land Regulation Task Force will be formed to deal with the many issues in the subject area. The task force will include representatives from the ANC and the following agencies: Office of Planning (OP), Department of Consumer and Regulatory Affairs (DCRA), Office of Zoning (OZ), Department of Health (DOH), and Office of the Corporation Counsel (OCC).
- The Fire and Emergency Medical Services Department (FEMS) will hire one additional Fire Inspector for Ward 3.

Enhance the Chevy Chase Commercial Area

 The Deputy Mayor for Planning and Economic Development (DMPED) has budgeted \$7 million in local funds for the ReStore DC neighborhood commercial revitalization program. A multiyear package of grants and technical assistance will be awarded on a competitive basis to approximately five neighborhood business districts per year. Other business districts can apply on a competitive basis for matching grants for short-term, specific projects, such as a market study. Funding will also be provided to support neighborhood business resource centers.

CHAPTER 3 DEVELOPING YOUR SNAP

- District of Columbia Public
 Libraries (DCPL) and the Department of Parks and Recreation
 (DPR) will work together through
 a Memorandum of Understanding
 (MOU) to develop with the community a common design to
 enhance and beautify landscaping
 for the grounds shared by the
 Chevy Chase Library and Community Center; \$100,000 has been
 allocated to begin this effort.
- DDOT will meet with ANC 3G and other community partners to determine the needs and desires for a Connecticut Avenue Streetscape Plan.

 DDOT will perform parking studies and will work with DMPED to study the city's parking policies and to determine the possibility of establishing municipal parking lots.

Improve the Quality of the Natural Environment/Open Space/Beautification

- DPR is budgeting \$1.3 million to expand the Lafayette Recreation Center.
- DPR will be unveiling a comprehensive open-space initiative. A master plan is also being designed that will examine public spaces and the use of parks.

 DDOT, in partnership with the Casey Trees Endowment Fund (CTEF), will conduct a city-wide survey of trees along city streets.

Chapter 4, the Action Plan, describes in detail how District and non-District agencies are responding to the citizen priorities in FY2002, FY2003, and beyond.

Understanding the Plan

The Cluster 10 Action Plan is where citizen-driven priorities are described in detail. The priorities specific to Cluster 10 include the following:

- ➤ Commercial Retail Areas and Commercial Streetscape
- ➤ Environment and Trees

The third priority—Partnership with UDC-is entirely in Cluster 12 and can be found in the Cluster 12 SNAP.

This section describes both District commitments and key community-led actions. The data are organized by the priorities described above. Each priority is further described by objectives, which articulate specific problems or needs that must be addressed in order to accomplish the priority. For example, if a Cluster's priority is Public Safety, objectives may be to "develop strategies to reduce drug activity" and to "improve relations between police and area residents." Each objective then has a specific Action Plan that includes Proposed

Action, Responsible Agencies, Budget Commitment, and Time Frame for Implementation.

As you read through the Action Plan, you will notice that many of the recommended actions list commitments from multiple agencies. It is often the case in government that several agencies with specific expertise are required to work together to fully address any one issue. In those cases, the first agency listed is the lead agency, or agency that has primary responsibility for implementing or coordinating implementation. The additional agencies listed will play a supporting role to the lead agency. An agency commitment may range from providing background information or performing technical analysis on a specific project, to funding and managing a series of activities on a city-wide initiative.

The Action Plan also acknowledges the fact that government cannot address those priority issues alone. In many instances, the agencies will need the help of the business and institutional community, nonprofits, civic and citizen organizations, and individual citizens to create sustainable community improvement. During the SNAP process, many of the priorities identified by your neighborhood included actions that require community or private-sector leadership and participation or both. The following Action Plan includes those community-led actions, and it begins the process of engaging residents and other organized groups to work together with government to address local issues.

The following pages provide the detailed District Agency commitments and timelines to begin addressing some of your top Cluster priorities.

Because partner names are abbreviated in this Action Plan, please refer to Appendix B for a list with the complete name of each partner.

The Action Plan

Agency Responses to Citizen Priorities

PRIORITY 1: Commercial Retail Areas and Commercial Streetscape

Residents were concerned with commercial and retail development along the upper-Connecticut Avenue corridor. In Chevy Chase, the concern is keeping the retail areas as viable neighborhood-serving commercial districts. Residents expressed that the recent closing of the Avalon Theater threatens that stability. In the Van Ness area, the concern is attracting more neighborhood-serving retailers, creating an identity for the area, and developing a better streetscape in cooperation with the University of the District of Columbia (UDC).

OBJECTIVE 1: Maintain the integrity of the Connecticut Avenue commercial areas and the neighborhood-servicing retailers.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1647	Prohibit commercial expansion into the residentially zoned areas just east and west of Connecticut Avenue from Tilden Street to Chevy Chase Circle.	Cluster-wide	OP	1101	There are no plans to expand the commercial areas along this corridor. The Office of Planning (OP) does not anticipate any such expansion but would evaluate any proposal against the Comprehensive Plan and the Connecticut Avenue Corridor Study, both of which do not identify any commercial expansion.	Ongoing
1648	Encourage embassies (especially in the Van Ness area) to support and subsidize retail businesses with products from their countries to provide a connection to the local community and to add to the retail diversity.	Cluster-wide	Community	6687	Success of this action will depend on community leadership and individual action. Advisory Neighborhood Commissions (ANC), citizens, community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
1649	Have the community continue to support an adequate number of retail liquor establishments (classes A and B) to provide for an adequate supply of such products and competition among retailers. However, the number of establishments should be limited so they will not be degraded into having to make such sales (singles, etc.), which could induce bad behavior by their customers.	Cluster-wide	ANC 3G	1103	ANC 3G will monitor retail liquor establishments to make sure a balance is met.	Ongoing

Agency Responses to Citizen Priorities

PRIORITY 1: Commercial Retail Areas and Commercial Streetscape

OBJECTIVE 1: Maintain the integrity of the Connecticut Avenue commercial areas and the neighborhood-servicing retailers.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1650	Continue to support liquor licenses (class C) for restaurants where customer decorum and behavior is in conformity with neighborhood standards. However, do not allow so many that they will drive out other needed retail businesses.	Cluster-wide	ANC 3G	1104	ANC 3G will monitor retail liquor establishments to make sure balance is met.	Ongoing
1651	Protest any proposal for other liquor licenses, such as nightclub (Class CN), before any are established.	Cluster-wide	ANC 3G	1105	ANC 3G will monitor retail liquor establishments to make sure the balance is met.	Ongoing
1652	Make sure that the and its associated agencies continue to support and maintain city institutions, such as UDC, Chevy Chase Library, Chevy Chase Community	Cluster-wide	UDC	1109	UDC welcomes the community's insistence that it be appropriately supported by the city. Neighbors can assist by communicating with the Mayor and by attending hearings in support of UDC's budget.	Ongoing
	Center, and DC Fire Stations as they contribute significantly to the vitality of our commercial areas and communities.		DPR	1107	The Department of Parks and Recreation (DPR) will support the city's efforts to coordinate (assistance) and to maintain these institutions.	Ongoing
			DCPL	1106	DC Public Libraries (DCPL) will work with the DPR to develop and implement a common design to enhance and beautify landscaping for the Chevy Chase Library. In addition, renovations of restroom fixtures and surface areas are planned for FY2003.	FY2003
			FEMS	7244	Fire and Emergency Medical Services (FEMS) has its Capital Improvement Plan in place to maintain, repair, or replace its existing facilities.	FY2002

Agency Responses to Citizen Priorities

PRIORITY 1: Commercial Retail Areas and Commercial Streetscape

OBJECTIVE 1: Maintain the integrity of the Connecticut Avenue commercial areas and the neighborhood-servicing retailers.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1652	Make sure that the and its associated agencies continue to support and maintain city institutions, such as UDC, Chevy Chase Library, Chevy Chase Community	Cluster-wide	Community	6457	Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
	Center, and DC Fire Stations as they contribute significantly to the vitality of our commercial areas and communities.		OP	1108	The OP will support this effort as necessary and appropriate.	Ongoing
1653	Make sure that the City and its associated agencies maintain and support a variety of retail establishments, such as bookstores, cleaners, banks, paint stores, and others, as well as institutions such as churches, which serve the Cluster's residents.	Cluster-wide	DMPED	6691	The DC Main Streets program initiative, which is part of the Restore DC neighborhood commercial revitalization program, selected five neighborhood commercial and retail districts for its first year of operation, and a comparable number per year will be selected as the initiative progresses and expands. The Main Streets office will competitively award a full range of technical assistance to assist selected DC neighborhood districts in competing to increase revenues and to grow. For neighborhood business district community-based organizations (CBOs) not designated as local Main Street programs, technical assistance matching grants are available through the ReStore DC program to assist qualified CBOs with commercial revitalization initiatives. All interested CBOs should contact John McGaw of Deputy Mayor for Planning and Economic Development (DMPED) at 202-727-6705 to determine the status of this new initiative.	FY2002
			OP	1111	The OP will support this effort in whatever way it can.	Ongoing
			Community	6458	Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action.	TBD

Agency Responses to Citizen Priorities

PRIORITY 1: Commercial Retail Areas and Commercial Streetscape

OBJECTIVE 2: Ensure that commercial retail areas remain in sympathy with surrounding residential areas.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
166	Require all new developments to be reviewed to ensure compatibility with the current retail area and surrounding neighborhoods.	Cluster-wide, particularly Connecticut Avenue	OZ	10209	OZ will be referring neighborhood commercial overlays to maintain and support a variety of retail that is compatible with the surrounding neighborhood to OP for review, report and possible setdown request to the ZC for further action on 01/14/02.	Ongoing
			OP	10208	Matter-of-right development is reviewed for conformance with the applicable zoning regulations at the time of building permit. The permitted uses are specified within the zoning regulations and are further reviewed at the time of Certificate of Occupancy. Any special exception uses must demonstrate "no adverse impact" and must receive a public hearing at the Board of Zoning Administration (BZA). The OP evaluates any special exception use and any potential adverse effects to the neighborhood, and then makes a recommendation to the BZA.	Ongoing
1654	Establish merchant associations along Connecticut Avenue as a way to improve relations and to coordinate maintenance and improvements.	Connecticut Avenue	Community	1113	Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this.	TBD
			DMPED	6459	The DC Main Streets program initiative, which is part of the Restore DC neighborhood commercial revitalization program, selected five neighborhood commercial and retail districts for its first year of operation and a comparable number per year will be selected as the initiative progresses and expands. The Main Streets office will competitively award a full range of technical assistance to assist selected DC neighborhood districts in competing to increase revenues and to grow. For neighborhood business district CBOs not designated as local Main Street programs, technical assistance matching grants are available through the ReStore DC program to assist qualified CBOs with commercial revitalization initiatives. All interested CBOs should contact John McGaw of DMPED at 202-727-6705 to determine the status of this new initiative.	FY2002

Agency Responses to Citizen Priorities

PRIORITY 1: Commercial Retail Areas and Commercial Streetscape

OBJECTIVE 2: Ensure that commercial retail areas remain in sympathy with surrounding residential areas.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
167	Ensure that sidewalk cafes are properly regulated and controlled.	Cluster-wide, particularly Connecticut Avenue	DDOT	7369	DDOT currently chairs the Public Space Committee and approves or denies sidewalk cafe permits. DDOT will continue to work with the ANCs and DCRA on enforcement issues.	Ongoing
			DCRA	437	DCRA will work with the Department of Public Works (DPW) in issuing public space permits and monitoring compliance with licensing requirements.	Ongoing
			ANC 3G	436	ANC 3G will work with DCRA and DDOT to make sure that sidewalk cafes are properly regulated.	Ongoing

Agency Responses to Citizen Priorities

PRIORITY 1: Commercial Retail Areas and Commercial Streetscape

OBJECTIVE 3: Improve the appearance of the Connecticut Avenue corridor.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1655	Encourage all property owners and retailers along Connecticut Avenue to improve the appearance of the front and rear of their property and establishments by (1) cleaning daily (sweeping), (2) placing trash and garbage in closed containers, (3) providing regular trash removal, (4) periodically painting and improving exterior, (5) working with the community to improve tree boxes, and (6) periodically cleaning tree boxes.	Connecticut Avenue from Nebraska Avenue to Chevy Chase Circle	DPW	1115	Solid Waste Education and Enforcement Program (SWEEP) inspectors will work with business owners to explain their responsibilities.	FY2002
			DDOT	7370	DDOT will inspect those locations for appropriate determinations of streetscape improvements.	Ongoing
			Community	1114	Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
1656	Work with DC-contracted firms (such as VMS) to ensure that curbs, sidewalks, and streets are in good repair and are	Connecticut Avenue	DDOT	1117	Community should contact 202-727-1000 to report street maintenance issues and problems so that the reports can be forwarded to VMS.	Ongoing
	attractive.		Community	1116	Success of this action will depend on the community leadership and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action.	TBD

Agency Responses to Citizen Priorities

PRIORITY 1: Commercial Retail Areas and Commercial Streetscape

OBJECTIVE 3: Improve the appearance of the Connecticut Avenue corridor.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1657	Encourage the development of a Business Improvement District (BID) along Connecticut Avenue (possibly from the Taft Bridge to the Chevy Chase Circle).	Connecticut Avenue	DMPED	1118	The DC Main Streets program initiative, which is part of the Restore DC neighborhood commercial revitalization program, selected five neighborhood commercial and retail districts for its first year of operation and a comparable number per year will be selected as the initiative progresses and expands. The Main Streets office will competitively award a full range of technical assistance to assist selected DC neighborhood districts in competing to increase revenues and to grow. For neighborhood business district CBOs not designated as local Main Street programs, technical assistance matching grants are available through the ReStore DC program to assist qualified CBOs with commercial revitalization initiatives. All interested CBOs should contact John McGaw of DMPED at 202-727-6705 to determine the status of this new initiative.	FY2002
168	Develop a Connecticut Avenue Streetscape Plan from Tilden Street to Chevy Chase Circle.	Connecticut Avenue from Tilden Street to Chevy Chase Circle	DDOT	438	DDOT will investigate the area to determine streetscape improvements and schedule a meeting with ANC and the community to discuss the development of an appropriate plan.	FY2003

Agency Responses to Citizen Priorities

PRIORITY 1: Commercial Retail Areas and Commercial Streetscape

OBJECTIVE 4: Ensure safety of customers and pedestrians in the commercial areas.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
170	Encourage a greater police presence to reduce crime (such as petty theft) and undesirable behavior in and around the commercial retail areas.	Cluster-wide, particularly Chevy Chase commercial area	MPD	440	District 2 of MPD will assess personnel capacity to establish business beats in and around the commercial areas in the Cluster.	Ongoing
1658	Request "Yield to Pedestrians-DC Law" safety signs be placed within the commercial areas and at main pedestrian crossing points.	Cluster-wide, particularly Connecticut Avenue	DDOT	1120	DDOT concurs and is awaiting delivery of pedestrian safety markers for installation. DDOT will work with ANC on the placement of markers in this Cluster.	FY2002
			Community	1119	Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
1659	Request additional pedestrian safety measures in conjunction with a Connecticut Avenue Streetscape Plan.	Connecticut Avenue	DDOT	1121	DDOT will investigate the area to determine streetscape improvements and to schedule a meeting with ANC and the community to develop an appropriate plan.	FY2003

Agency Responses to Citizen Priorities

PRIORITY 1: Commercial Retail Areas and Commercial Streetscape

OBJECTIVE 5: Maintain and improve parking options in commercial areas.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1660	Have the community members continue their support for existing special excep- tions for parking in residentially zoned areas as long as no problems exist and conditions are adhered to.	Cluster-wide	ANC 3G	1122	ANC 3G will monitor parking lots in residential zoned areas to determine if problems exist.	Ongoing
1661	Conduct a parking study along the Connecticut Avenue commercial corridor to explore possible options, including those that would not lead to a net gain in parking but would instead encourage alternative transportation methods (Metro).	Connecticut Avenue	DDOT	1123	DDOT will work with DMPED to study the parking policies and the possibilities of establishing municipal parking lots. Parking studies will be performed during FY2003. The results from the studies will be used city-wide.	FY2003

Agency Responses to Citizen Priorities

PRIORITY 2: Environment and Trees

Residents were also concerned with issues involving the natural environment such as green space, park maintenance, trees and tree care, and the restoration and biodiversity of natural areas. The vitality of the neighborhoods depend on this appearance because these communities are largely defined by the trees and green space around them. Although citizens shared that the city has neglected environmental issues for a long time, they hope that the generous gift of the Casey Trees Endowment Fund (CTEF) is an important first step. Residents in this Cluster look forward to working with CTEF as well as the District in the coming months.

OBJECTIVE 1: Protect the environment, enhance natural resources, and restore biodiversity in the natural environment.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1662	Develop a City Plant List with those plants that are consistent with the mid-Atlantic	City-wide	DDOT	1125	Contact the new City Forester, Mark Buscaino.	Ongoing
	ecosystem and that improve the microclimate of the District (and Cluster). This list would be used in all city planting.		CTEF	1124	Contact Sheila Hogan, Executive Director of the CTEF, at 202-833-4010.	Ongoing
1663	Meet with the city and the National Park Service (NPS) to develop a plan to enhance the natural features of the area. Include a plan to restore the edge of Rock Creek Park with native (mid-Atlantic) trees and underbrush.	Cluster-wide	NPS	1127	The NPS is willing to meet with DPR to discuss further. Please contact Cindy Cox, Assistant Superintendent of Rock Creek Park, at 202-282-1063 or 202-895-6000.	Ongoing
			DDOT	6694	DDOT needs to develop a memorandum of understanding (MOU) between the city and NPS. In the meantime, the community should contact DPW and DDOT on an individual basis or should report to 202-727-1000 any areas in need of maintenance. With the pending split of DDOT and DPW, roadside maintenance within the road right-of-way will most likely fall under the purview of DPW, which will retain the Landscaping Division. Street trees and maintenance will be transferred to DDOT.	Ongoing
			DPR	1126	Rock Creek Park is under the jurisdiction of the NPS. DPR will support (and participate if necessary) discussions or plans between NPS and DDOT (the two primary entities for this issue).	Ongoing

Agency Responses to Citizen Priorities

PRIORITY 2: Environment and Trees

OBJECTIVE 1: Protect the environment, enhance natural resources, and restore biodiversity in the natural environment.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1664	Evaluate existing streams, and develop criteria to minimize the effect of new development on water quality and particu-	City-wide	DOH	1128	The Department of Health's (DOH) water-quality program will continue to perform this action.	Ongoing
	larly the Chesapeake Bay.		NPS	1129	The NPS is willing to meet with DPR to discuss further. Please contact Cindy Cox, Assistant Superintendent of Rock Creek Park, at 202-282-1063 or 202-895-6000.	Ongoing
1665	Develop standard specifications for District agencies that provide for "green" installations (e.g., permeable sidewalks, driveways, and parking areas).	City-wide	DOH	1130	The DOH's Environmental Health Administration has specific environmental programs related to hazardous materials, water, air, and community hygiene. The administration does not encompass sidewalks, driveways, or parking areas. DOH suggests that this item be placed with DPR, DPW, or DDOT.	FY2002
1666	Develop and implement a plan to restore aquatic life to local watersheds including		DOH	1131	The DOH's fisheries program does and will continue to perform this activity.	FY2002
	Broad Branch and Soapstone Creek.		NPS	1132	Rock Creek Park is already working with the DC Office of Fisheries and the Wilson Bridge mitigation project to bring anadromous fish back to urban creeks.	Ongoing
1667	Study the feasibility of taking streams out of pipes, and provide environmental improvements. (Suggest Broad Branch and Soapstone Creek.)	Cluster-wide	DOH	1133	The DOH's water-quality program will continue to monitor the District's streams and will determine the need for environmental improvements.	FY2002
1668	Evaluate the original Olmstead Plan for Chevy Chase to identify and incorporate environmental features that were not	to identify and incorporate	DPR	6697	DPR will be unveiling a comprehensive, open space initiative in the spring. Olmstead comments have been noted.	FY2002
	implemented.		OP	1135	The OP will support this effort in whatever way it can.	FY2002

Agency Responses to Citizen Priorities

PRIORITY 2: Environment and Trees

OBJECTIVE 2: Provide for a range of uses (active and passive) at the various regional and neighborhood parks and

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
171	Finalize the plan, develop construction documents, and issue bids for proposed improvements to the site between the Chevy Chase Library and the Community Center.	Plaza between Chevy Chase Library and the Community Center	DCPL	10210	DCPL will sign an MOU with DPR (the site is jointly owned by DCPL and DPR) and will proceed to work with DPR to secure funding for the site's redevelopment in FY2003.	FY2003
			DPR	442	DPR will secure \$100,000 in funding for the site's redevelopment. The project will begin in Q3 of FY2003 with approved capital funding.	FY2003
			Community	441	Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
1669	Develop a plan to protect and enhance existing park resources including documenting public parks and green open space along with vacant lots used for community gardens. The plan should create a hierarchy of parks and open spaces throughout the Clusters. The plan should also identify new opportunities for parks and green space, such as natural rain gardens.	Cluster-wide	DPR	1137	DPR will be unveiling a comprehensive, open space initiative in the spring. Olmstead comments regarding Chevy Chase have been noted. Also, the DPR is budgeting \$1.3 million in FY2003 to expand the Lafayette Recreation Center.	FY2002
			NPS	1138	NPS is addressing this activity as a part of the General Management Plan, which will be released in summer 2002.	FY2002
			Community	6460	Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action.	TBD

Agency Responses to Citizen Priorities

PRIORITY 2: Environment and Trees

OBJECTIVE 2: Provide for a range of uses (active and passive) at the various regional and neighborhood parks and

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1670	Through a public and private partnership between schools (both public and private) and other institutions, identify needs for open space, such shortages, and missing needs, and then generate plans for implementation.	Ward-wide	DCPS	1140	DPR should take the lead on doing a long-term needs assessment, if funding is provided. DC Public Schools (DCPS) will assist DPR in this effort.	Out Years
			Community	6698	Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
			DPR	1141	DPR and DCPS have weekly meetings to discuss the use of buildings and fields. Open space issues can also be discussed. Weekly meetings are not the solution, but they are a start! They provide the framework for planning new amenities for children. Any new programs will depend on funding availability. Any new strategies for open space will come out of those meetings. Comments on collaboration with DCPS can be directed to DPR's Chief of Staff at 202-673-7665.	Ongoing
1671	Develop a pedestrian and bicycle pathway system to provide physical connections between the various parks and open space. Include items such as a pedestrian bridge over Soapstone Creek.	Cluster-wide	NPS	1143	The NPS will be working with DDOT on this activity. Contact Rick Metzeinger, Bicycle Coordinator at the National Capital Region's Office of Land Use and Planning, for more information.	FY2002
			DDOT	6699	DDOT will be conducting a District-wide Bicycle Plan beginning in FY2002 and finishing in FY2003. Contact the Bicycle Program Manager for further information at 202-671-2331.	FY2002
			DPR	1142	The NPS is a primary player in the development of these types of plans, but, where applicable, DPR will work with DDOT to accomplish the same. (Several meetings between DDOT and DPR have already taken place to discuss bike and pedestrian pathways, etc.).	FY2002

PRIORITY 2: Environment and Trees

OBJECTIVE 2: Provide for a range of uses (active and passive) at the various regional and neighborhood parks and

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1672	Provide for better maintenance and care of public spaces. For example Pinehurst Circle, the berm on Military Road at Oregon Avenue, and the triangle at Nebraska Avenue and Oregon Avenue.	Cluster-wide	NPS	6700	Contact Cindy Cox, Assistant Superintendent of Rock Creek Park, at 202-282-1063 or 202-895-6000 for more information.	Ongoing
			DDOT	10055	The community should contact DPW and DDOT on an individual basis or report to 202-727-1000 areas in need of maintenance. With the pending split of DDOT and DPW, roadside maintenance within the road right-of-way will most likely fall under the purview of DPW, which will retain the Landscaping Division. Street trees and maintenance will be transferred to DDOT. Also note that Pinehurst Circle and the berm along Military Road at Oregon fall under the purview of NPS, and the triangle at Nebraska and Oregon falls under the purview of DPR.	Ongoing
			Community	6462	Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
1673	Develop a partnership program among the District, NPS, and residents on maintaining the first 50 feet of Rock Creek Park.	Cluster-wide	DDOT	10056	The community should contact DPW and DDOT on an individual basis or report to 202-727-1000 areas in need of maintenance. With the pending split of DDOT and DPW, roadside maintenance with in the road right-of-way will most likely fall under the purview of DPW, which will retain the Landscaping Division. Street trees and maintenance will be transferred to DDOT. Also note that beyond the Oregon Avenue road right-of-way is under the purview of NPS.	Ongoing
			NPS	6701	NPS has solicitors ruling that it cannot maintain the public right-of-way, but the NPS is willing to discuss area beyond right-of-way. Please contact Cindy Cox at Rock Creek Park for more information (202-282-1063 or 202-895-6000).	

Agency Responses to Citizen Priorities

PRIORITY 2: Environment and Trees

OBJECTIVE 2: Provide for a range of uses (active and passive) at the various regional and neighborhood parks and

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1673	Develop a partnership program among the District, NPS, and residents on maintaining the first 50 feet of Rock Creek Park.	Cluster-wide	Community	6463	Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
1674	Complete a Feasibility Study to identify the need for and possible location for an outdoor pool in Ward 3.	Ward-wide	DPR	1148	DPR is working on this issue (pool in Ward 3) in consultation with the Council Member of Ward 3, who is taking the lead. This project should be more clearly and publicly defined in the next several months.	FY2002

Agency Responses to Citizen Priorities

PRIORITY 2: Environment and Trees

OBJECTIVE 3: Implement an aggressive campaign to maintain existing trees and promote planting of new trees.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
172	Identify existing tree ordinances affecting street trees and other trees and green space including those related to Tree and Slope Protection Overlay (11 DCMR 1511). Investigate the feasibility of a tree overlay for the Cluster. Prepare a tree overlay where feasible, which includes location and type of trees and which, in turn, can be used as a basis to identify locations for tree removal or replacement. Street tree replacement should be based on criteria such as environmental benefits, growth rate, and aesthetic or historic value.	Cluster-wide	OP	445	The OP will survey the existing regulations and will make recommendations as appropriate. The OP will review and provide a recommendation on any application that the community submits for a tree-and-slope overlay. The OP will encourage additional coordination with the tree and landscape division on projects under the OP's review.	FY2002
			DDOT	1889	DDOT ordinances affecting trees and other green spaces are regulated by DCMR 24 and DC Law 8-21. DDOT in partnership with the CTEF is conducting a city-wide survey of city trees beginning in the summer of FY2002.	FY2002
			CTEF	444	Contact Sheila Hogan, Executive Director for CTEF, at 202-833-4010.	
			Community	6146	Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
1675	Develop and implement a Public and Private Tree Maintenance Program and associated programs as appropriate on the basis of current ordinances. At the same time, reinforce existing programs to improve maintenance programs (e.g., monitor bagging of new trees for better watering).	City-wide	DDOT	1150	DDOT is currently expanding and implementing a website for tree maintenance for the public. DDOT has distributed door hangers in neighborhoods for the maintenance of newly planted city trees.	Ongoing
			CTEF	1149	Contact Sheila Hogan, Executive Director for CTEF, at 202-833-4010.	

CHAPTER 4 THE ACTION PLAN

Agency Responses to Citizen Priorities

PRIORITY 2: Environment and Trees

OBJECTIVE 3: Implement an aggressive campaign to maintain existing trees and promote planting of new trees.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1676	Educate and inform residents on proper tree care (District-wide through use of brochures, media, and the District's website). Include materials showing how to request for removal and/or replacement of a tree. Publicize tree trimming responsibilities and enforcement of maintenance requirements by property owners.	City-wide	DDOT	1152	DDOT is currently expanding and implementing a website for tree maintenance for the public. DDOT has distributed door hangers in neighborhoods for the maintenance of newly planted city trees.	Ongoing
			CTEF	1151	Contact Sheila Hogan, Executive Director for the Casey Trees Endowment Fund, at 202-833-4010.	
1677	Identify and encourage opportunities for adoption of District trees by property owners, both residents and business owners. To encourage "ownership" of street trees, implement a program of signing an ownership and maintenance agreement. Establish continuing programs such as sessions at the library once a year as part of Community Center day, and involve the schools (possibly the 6th grade for each school each year to develop an ongoing awareness).	City-wide	DDOT	1155	DDOT is currently expanding and implementing a website for tree maintenance for the public. DDOT has distributed door hangers in neighborhoods for the maintenance of newly planted city trees.	Ongoing
			Community	6464	Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
			CTEF	1154	Contact Sheila Hogan, Executive Director for CTEF, at 202-833-4010.	

Overview

While this Strategic Neighborhood Action Plan outlines and begins to address the key priorities identified by the neighborhoods in your Neighborhood Cluster, several other neighborhood initiatives are playing a major role in improving the quality of life in our neighborhoods. Those initiatives include the following:

Neighborhood Service Initiative (NSI)

Neighborhood Service strives to find permanent solutions—not just quick fixes—for persistent problems in every Ward. To this end, the NSI, in partnership with residents and 13 District agencies, has identified Persistent Problem Areas (PPAs) in the community. In most cases, when the Metropolitan Police Department has an active Police Service Area Plan (PSA Plan) or a Capital Community Plan, a PPA work plan was developed. Those areas have recurring problems that

need the cooperation and coordination of many government agencies to ensure that they become clean, safe, and healthy neighborhoods. Through a Core Team approach, 13 government agency representatives come together weekly in each Ward to develop and implement work plans in an effort to mobilize, reclaim, revitalize, and sustain abatement of the problems in PPAs.

Transforming Schools Initiative (T-9)

In FY2001, DCPS selected nine schools to reconstitute and transform including facilities, curriculum, and staffing. In FY2002, another set will be selected, as well as in FY2003. Several existing schools will serve as a pilot for the new "neighborhood places" model of coordinated, neighborhood-based social services being implemented by the District agencies. Please contact Helen Flag at 202-442-5023 to learn more about this initiative.

Home Again: Renovating Our City's **Abandoned Properties**

This initiative will promote the development of the District's vacant and abandoned properties by gaining site control of the properties and by selling them to developers, who will renovate them into new homes. The initiative will begin by gaining site control in five neighborhoods: Columbia Heights, Ivy City/Trinidad, Near Northeast, Rosedale, and Shaw. Then it will expand throughout the city. The initiative's goal is to provide at least 30% of the homes to lowincome families. Please contact Neal Drobenare at 202-727-3899 to learn more about this initiative.

Other Neighborhood **Initiatives**

Partnership for Problem Solving

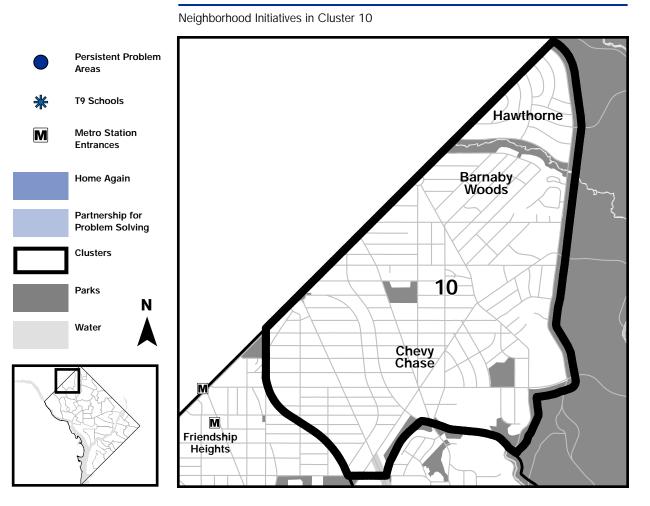
Police Lieutenants are working in partnership with the community and other stakeholders to address local public safety problems. They are developing plans specific to Police Service Areas (the geographic units that the police have implemented in the city) to facilitate the collaborative problem-solving process and to address public-safety issues. Strategies that have been developed focus on addressing offenders, victims, and locations and consist of three types of approaches: focused law enforcement, neighborhood partnership, and systemic prevention. Please contact Ann Russell at 202-727-1585 to learn more about this initiative.

Transit-Oriented Development (TOD)

TOD is a land use strategy to accommodate new growth, strengthen neighborhoods, and expand choices and opportunities. TOD capitalizes on bus and rail assets to stimulate and support vibrant, compact, diverse, and accessible neighborhood centers within walking distance of transit. TOD is a strategy that allows for a rich mix of uses—residential, retail, and work places—at densities that are appropriate for the neighborhood. Please contact Karina Ricks at 202-442-7607 to learn more about this initiative.

In many instances, the issues addressed in the SNAPs directly link with other neighborhood initiatives, thus creating synergy in areas that will receive substantial public and private resources.

The Neighborhood Initiatives map on the following page depicts the abovementioned initiatives that are located in your Cluster.







Your SNAP is a living document, not just a plan collecting dust on a shelf. In fact, a number of activities are currently under way to ensure that the priorities highlighted in this document are addressed. The following are examples:

Progress Updates to Your SNAP

The Office of Neighborhood *Action* is monitoring the status of projects with District agencies. A status update meeting will be held in each Ward twice a year to share with residents the progress of the commitments.

Implementation of Citizen-Driven Actions

The success of this plan depends on a strong partnership among District agencies, other agencies, businesses, community development corporations, the faith community, and you. To find community partners to help implement citizen actions, the Office of Neighborhood Action will be making contacts in your Cluster. You are strongly encouraged to take the initiative, to pull people or groups together, and to champion one of these actions. Please contact the Office of Neighborhood *Action* (at 202-727-2822) to learn where you might be able to help.

Role of Your Neighborhood Planner

Your Neighborhood Planner will be responsible for implementing several actions in this Ward. During this coming year, Robert Collins will continue to work with you and the District's Department of Transportation on the Ward 3 Traffic Policy Committee. He will also help initiate a Building and Land Regulation Task Force for Ward 3, as part of the Neighborhood *Action* Team and will begin a Small Area Planning study for the Upper Wisconsin Avenue corridor in Cluster 11.

What Happens Now





The Strategic Neighborhood Action
Plans were built heavily on past and
present plans and documents that have
been developed by your neighborhood
and the city. For your reference, we
have listed a number of relevant plans
and documents for your area. Many
of these plans are accessible on the
Neighborhood *Action* website at
<www.neighborhoodaction.dc.gov>
or at your local library.

Reference Materials

Plan:	Date Completed:	Plan Development Led by:
Cluster 10 FY2003 Citizen Budget Guide and Worksheet	March 18, 2002	DC Government
Cluster 10 and 12 Visioning Workshop Summary Report	Summer 2001	DC Government, DC Office of Planning
Cluster 10 Databook	Winter 2001	DC Government, DC Office of Planning
Ward 3 Plan	1998	DC Government, DC Office of Planning
City-wide Comprehensive Plan	1998	DC Government, DC Office of Planning

Action Plan Partner Abbreviations

ABRA	Alcoholic Beverage Regulation Administration	DMCYF	Deputy Mayor for Children, Youth, Families, and Elders	NSO	Neighborhood Stabilization Officer
			,	NTHP	National Trust for Historic Preservation
CAH	Commission on Arts and Humanities	DMH	Department of Mental Health	OCA	Office of the City Administrator
СВО	Community-Based Organization	DMPED	Deputy Mayor for Planning and Economic Development	OCC	Office of Corporation Counsel
CDC	Community Development Corporation		'	occc	Office of the Clean City Coordinator
CFSA	Child and Family Services Administration	DMPSJ	Deputy Mayor for Public Safety and Justice	OCFO	Office of the Chief Financial Officer
DBFI	Department of Banking and Financial Institutions	DMV	Department of Motor Vehicles	OCP	Office of Contracting and Procurement
ווטט		DMO	Deputy Mayor of Operations		
DCFD	DC Fire Department	DOC	Department of Corrections	ОСТО	Office of the Chief Technology Officer
DCHA	DC Housing Administration	DOES	Department of Employment Services	OLBD	Office of Local Business Development
DCHFA	DC Housing Finance Authority	DOH	Department of Health	OP	Office of Planning
DCMC	DC Marketing Center	DPR	Department of Parks and Recreation	OPM	Office of Property Management
DCOA	DC Office of Aging	DPW	Department of Public Works	OTR	Office of Tax and Revenue
DCOP	DC Office of Personnel	EMA	Emergency Management Agency	OZ	Office of Zoning
DCPL	DC Public Libraries	EOM	Executive Office of the Mayor	PSA	Police Service Area
DCPS	DC Public Schools	FEMS	Fire and Emergency Medical Services	TCC	Taxi Cab Commission
DCRA	Department of Consumer and	FHA	Federal Housing Administration	UDC	University of the District of Columbia
	Regulatory Affairs	IGO	Inspector General's Office	WASA	DC Water and Sewer Authority
DDOT	District Department of Transportation	MPD	Metropolitan Police Department	WCCA	Washington Convention Center
DHCD	Department of Housing and Community Development	NCRC	National Capital Revitalization	WMATA	Authority
5110			Corporation		Washington Metropolitan Area Transit Authority
DHS	Department of Human Services	NPS	National Park Service	ZAC	•
DISR	Department of Insurance and Securities Regulation	NSC	Neighborhood Service Coordinator	ZC	Zoning Advisory Committee Zoning Commission
		NSI	Neighborhood Service Initiative		3

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Anthony A. Williams Mayor

Kelvin Robinson Chief of Staff John Koskinen City Administrator

Your District Representatives

Council of the District of Columbia

Linda W. Cropp Council Chair

Jim Graham, Ward 1	Jack Evans, Chair Pro Tempore / Ward 2	James C. Lively, Chair, Advisory Neighborhood
Kathleen Patterson, Ward 3	Adrian Fenty, Ward 4	Commissions (ANC) 3B
Ratificent attersori, ward 5	Adrian Fenty, Ward 4	Nancy J. MacWood, Chair, ANC 3C
Vincent Orange, Ward 5	Sharon Ambrose, Ward 6	
Karrin Charrens Mond 7	Conduc Allem Mond O	John W. Finney, Chair, ANC 3D
Kevin Chavous, Ward 7	Sandra Allen, Ward 8	Jill Diskan, Chair, ANC 3E
Harold Brazil, At-Large	David Catania, At-Large	Sin Biskari, Shair, Arts 62
		Catherine J. Wiss, Chair, ANC 3F
Phil Mendelson, At-Large	Carol Schwartz, At-Large	Anne M. Renshaw, Chair, ANC 3G
		Affic W. Refishaw, Chair, ANC 30

Eric Price

Deputy Mayor for Planning and Economic Development

Carolyn Graham

Deputy Mayor for Children, Youth, Families, and Elders

Margret Nedelkoff Kellems

Deputy Mayor for Public Safety and Justice

Herb Tillery

Deputy Mayor, Operations

Andrew Altman

Director, Office of Planning

Toni L. Griffin

Deputy Director, Revitalization and Neighborhood Planning

Ellen McCarthy

Deputy Director, Development Review and Zoning

Mark Platts

Associate Director, Neighborhood Planning

Julie Wagner

Acting Associate Director, Neighborhood Planning



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